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Microsoft End of Support Update 2022 – Which Products Are Up Next and How to Prepare



In 2022, nearly 80 Microsoft products and releases will reach end of support (or servicing), move to Extended Support, or be retired. For products reaching end of support, customers face a decision to either upgrade or take risks associated with running the unsupported product in their IT ecosystem. In this bulletin, we review the list of products that will be sunset in 2022 and some factors Microsoft enterprise customers should consider as they prepare for these events.

At nearly 80 offerings, the list of Microsoft releases and offerings being sunset in 2022 (or moved to extended support) is nearly twice as long as 2021’s list. When most of these products reach end of support, no new security updates, non-security updates, free or paid assisted support options, or online technical content updates will be issued.

Here is a current list of Microsoft products that will be retired or reach end of servicing/support in 2022:

PRODUCT RETIREMENTS GOVERNED BY MICROSOFT'S MODERN POLICY	RETIREMENT DATE
DYNAMICS 365 FOR TALENT	February 2, 2022
MICROSOFT MACHINE LEARNING SERVER (MICROSOFT R SERVER)	July 1, 2022
WINDOWS SERVER	August 9, 2022
POWERSHELL	December 3, 2022

RELEASE END OF SERVICING GOVERNED BY MICROSOFT'S <u>MODERN POLICY</u>	END OF SERVICING DATE
MICROSOFT ENDPOINT CONFIGURATION MANAGER, VERSION 2006	February 11, 2022
DYNAMICS 365 BUSINESS CENTRAL ON-PREMISES (MODERN POLICY), 2020 RELEASE WAVE 2, VERSION 17.X	April 12, 2022
.NET 5.0	May 8, 2022
WINDOWS 10 ENTERPRISE AND EDUCATION, VERSION 1909 WINDOWS 10 HOME AND PRO, VERSION 20H2 WINDOWS 10 IOT ENTERPRISE, VERSION 1909	May 10, 2022
MICROSOFT ENDPOINT CONFIGURATION MANAGER, VERSION 2010	May 30, 2022
AZURE ACTIVE DIRECTORY (AD) CONNECT, VERSION 1.X	August 31, 2022
MICROSOFT ENDPOINT CONFIGURATION MANAGER, VERSION 2103	October 5, 2022
DYNAMICS 365 BUSINESS CENTRAL ON-PREMISES (MODERN POLICY), 2021 RELEASE WAVE 1, VERSION 18.X	October 11, 2022
.NET CORE 3.1 (LTS)	December 3, 2022
WINDOWS 10 ENTERPRISE AND EDUCATION, VERSION 21H1 WINDOWS 10 HOME AND PRO, VERSION 21H1 WINDOWS 10 IOT ENTERPRISE, VERSION 21H1	February 11, 2022

PRODUCTS REACHING END OF SUPPORT GOVERNED BY MICROSOFT'S <u>FIXED POLICY</u>	END OF SUPPORT DATE
VISUAL STUDIO LIGHTSWITCH 2011 WINDOWS 7, EXTENDED SECURITY UPDATE YEAR 2* WINDOWS SERVER 2008, EXTENDED SECURITY UPDATE YEAR 2 WINDOWS SERVER 2008 R2, EXTENDED SECURITY UPDATE YEAR 2	January 11, 2022
APPFABRIC 1.1 FOR WINDOWS SERVER DYNAMICS AX 2009 DYNAMICS AX 2012 DYNAMICS AX 2012 R2	April 12, 2022
VISUAL STUDIO 2019, VERSION 16.7 MICROSOFT .NET FRAMEWORK, .NET FRAMEWORK 4.5.2 MICROSOFT .NET FRAMEWORK, .NET FRAMEWORK 4.6 MICROSOFT .NET FRAMEWORK, .NET FRAMEWORK 4.6.1	April 26, 2022
INTERNET EXPLORER 11 ON WINDOWS 10	June 14, 2022

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PRODUCTS REACHING END OF SUPPORT GOVERNED BY MICROSOFT'S <u>FIXED POLICY</u>	END OF SUPPORT DATE
CLOUD PLATFORM SYSTEM MICROSOFT REPORT VIEWER 2012 RUNTIME MICROSOFT REPORT VIEWER REDISTRIBUTABLE 2012 MICROSOFT SQL SERVER 2008, EXTENDED SECURITY UPDATE YEAR 3 MICROSOFT SQL SERVER 2008 R2, EXTENDED SECURITY UPDATE YEAR 3 MICROSOFT SQL SERVER 2012 MICROSOFT SYSTEM CENTER 2012 APP CONTROLLER MICROSOFT SYSTEM CENTER 2012 CONFIGURATION MANAGER MICROSOFT SYSTEM CENTER 2012 DATA PROTECTION MANAGER MICROSOFT SYSTEM CENTER 2012 ENDPOINT PROTECTION MICROSOFT SYSTEM CENTER 2012 OPERATIONS MANAGER MICROSOFT SYSTEM CENTER 2012 ORCHESTRATOR MICROSOFT SYSTEM CENTER 2012 R2 APP CONTROLLER MICROSOFT SYSTEM CENTER 2012 R2 CONFIGURATION MANAGER MICROSOFT SYSTEM CENTER 2012 R2 DATA PROTECTION MANAGER MICROSOFT SYSTEM CENTER 2012 R2 ENDPOINT PROTECTION MICROSOFT SYSTEM CENTER 2012 R2 OPERATIONS MANAGER MICROSOFT SYSTEM CENTER 2012 R2 ORCHESTRATOR MICROSOFT SYSTEM CENTER 2012 R2 SERVICE MANAGER MICROSOFT SYSTEM CENTER 2012 R2 VIRTUAL MACHINE MANAGER MICROSOFT SYSTEM CENTER 2012 SERVICE MANAGER MICROSOFT SYSTEM CENTER 2012 VIRTUAL MACHINE MANAGER WINDOWS AZURE PACK (ON WINDOWS SERVER 2012 R2)	July 12, 2022
WINDOWS EMBEDDED POSREADY 7, EXTENDED SECURITY UPDATE YEAR 1*	October 8, 2022
MICROSOFT FOREFRONT IDENTITY MANAGER 2010 MICROSOFT FOREFRONT IDENTITY MANAGER 2010 R2 SQL SERVER 2016, SERVICE PACK 2 VISUAL STUDIO 2019, VERSION 16.9 WINDOWS EMBEDDED STANDARD 7, EXTENDED SECURITY UPDATE YEAR 2*	October 11, 2022
AZURE STORSIMPLE 1200 SERIES AZURE STORSIMPLE 8000 SERIES STORSIMPLE DATA MANAGER	December 31, 2022

Microsoft is also moving several products from Mainstream to Extended Support in 2022. Per Microsoft, Extended Support includes security updates at no cost, and paid non-security updates and support. Once a product is in Extended Support phase, Microsoft does not accept requests for design changes or new features.

PRODUCT	END OF MAINSTREAM SUPPORT
BIZTALK SERVER 2016 DYNAMICS NAV 2017 HPC PACK 2016 HYPER-V SERVER 2016 MICROSOFT HOST INTEGRATION SERVER 2016 SYSTEM CENTER 2016 DATA PROTECTION SYSTEM CENTER 2016 OPERATIONS MANAGER SYSTEM CENTER 2016 ORCHESTRATOR SYSTEM CENTER 2016 SERVICE MANAGER SYSTEM CENTER 2016 VIRTUAL MACHINE MANAGER VISUAL STUDIO TEAM FOUNDATION SERVER 2017 WINDOWS AZURE PACK (ON WINDOWS SERVER 2016) WINDOWS SERVER 2016 WINDOWS STORAGE SERVER 2016	January 11, 2022
VISUAL STUDIO 2017	April 12, 2022
SQL SERVER 2017	October 11, 2022

PREPARING FOR END OF SUPPORT

Microsoft customers have limited options when a product reaches end of support – upgrade to the latest cloud or on-premise version of that product, remain on the existing version and absorb the business risk, or (if eligible) enroll in Microsoft’s Extended Security Update Program.

As customers navigate this decision, they should ask the following questions:

- **What is the cost to upgrade? Does an upgrade align with the organization’s internal IT roadmap?** Remember, Microsoft is highly motivated to move customers to the newest versions of their offerings, particularly those that are cloud-based. In many cases, the deal window is open for customers that decide to make the move. But customer readiness is key and in many cases there are technical environment factors that add cost, complexity and risk to the equation.
- **Can the organization tolerate the risk of using unsupported Microsoft technology?** If an application or business process stops working (because, for example, changes to the underlying operating system cause an unsupported Microsoft technology to fail), what is the impact on the business? Do the unsupported technologies have information security implications? Customers that choose to remain on unsupported offerings could find themselves vulnerable to security flaws that are no longer Microsoft’s responsibility to identify and fix.
- **If available, what is the cost of extended support?** Extended support is available for some offerings, but at a price. Often the dollars spent towards extended support could make a sizeable dent in the cost to migrate to a newer version.

- If applicable, why does the organization want to remain on an unsupported version? It's a rudimentary question, but an important one as it uncovers bigger issues related to the alignment between the customer's IT roadmap and Microsoft's. When faced with this question many companies find that they don't have a clear answer, and it is the catalyst for a broader analysis of technical strategy.

It's important to understand the fine print governing end of support for Microsoft products. Like most things Microsoft, cost-optimized navigation of the changes requires expert clarification of contractual terms, well-planned alignment of the customer's IT roadmap with Microsoft's roadmap, and insight into Microsoft's motivations and business objectives.

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